

Dear Valued BESA Agency Partners,

Greetings from BESA.

We would like to sincerely apologize for the confusion and inconvenience caused by the several changes to our pick-up arrangements at NAIA Terminal 1. We understand that these adjustments may have caused uncertainty, and we greatly appreciate your patience and understanding.

To ensure a smoother and more organized arrival process for everyone, we will now standardize **B6** as the official pick-up point for all WALES arrivals at **Terminal 1**, regardless of whether the transportation service is by **bus or van**.

Effective immediately:

- **Terminal:** NAIA Terminal 1
- **Designated Pick-Up Point:** B6
- **Applicable to:** All BESA pick-ups (Bus and Van)

Our staff will continue to coordinate with arriving students and provide assistance as needed. We kindly ask everyone to proceed to B6 upon arrival to avoid any confusion.

Thank you for your cooperation, patience, and understanding. We remain committed to providing a safe and convenient arrival experience for all our students.

Should you have any questions or concerns, please do not hesitate to contact us.

Sincerely,

HYUNGBO SHIM

BESA President